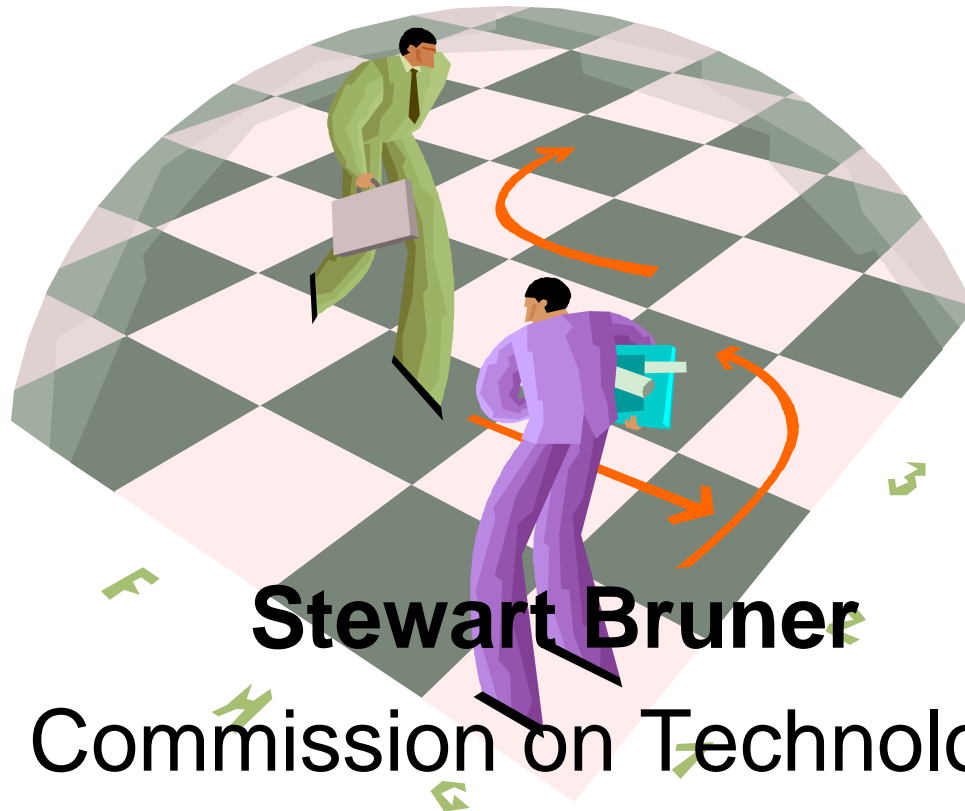# Strategic Plan for IT Strategic Planning in Arizona Courts

Stewart Bruner

Commission on Technology

November 5, 2010

Why We Plan, in a Nutshell…

- To obtain information about local activities that result from or have impact on statewide goals
- To create strategic projections for technology and capture trends in the courts
- To continue dialog with those who construct their own automated solutions
- To reveal overlaps of planned local projects with state projects, enabling $avings
- To avoid vendor cherry picking
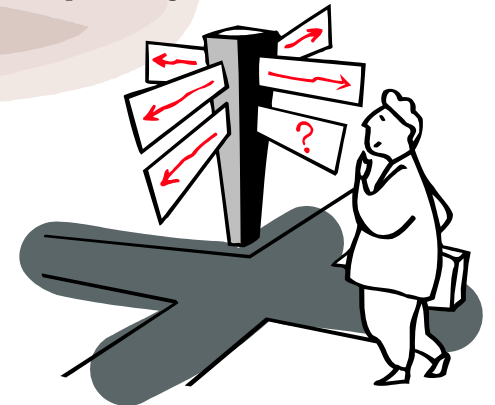
General IT Planning Approach

Purpose: understand strategic IT goals and applications of technology to achieve the business goals for each court and improve all courts' ability to operate in an inte-grated statewide enterprise, not silo'ed

IT plans help track:

- How COT's statewide strategic IT goals are being addressed
- How shared statewide IT resources are being leveraging
- Size of gaps to the Enterprise Architecture standards
- Statewide trends from the bottom up
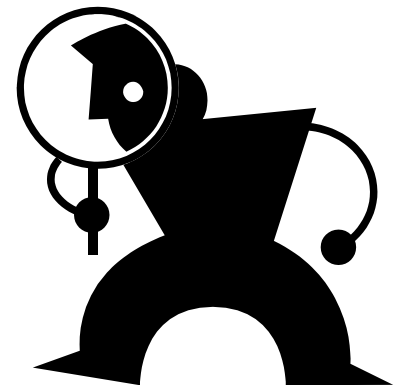
Specific IT Planning Approach

- AOC values knowing local innovations and any tie-ins to statewide projects

- Details drive trend analysis which drives reality checks on current statewide goals and development of new goals

- Can't be accomplished in a vacuum!
  - Local courts must be aware of statewide initiatives, technology goals, and architecture
  - AOC must be aware of local pressures/goals, applications, and projects

Frequency of Plan Updates

- COT re-examined the specifics of what data is collected, processed, and reported in 2007

- What wasn't considered – frequency of updates to the individual plans

Criteria Affecting Frequency

- Number of dedicated court IT staff

Plus

- Whether local development is undertaken

Plus

- Total volume of projects reported

Equals

- Amount of change anticipated year over year and number of unique needs

Proposed Update Frequencies

- <u>Annual</u> – Maricopa and Pima (*totally unique*)

- <u>Every Other Year</u> – Yuma, Mohave, Pinal, Gila, Apache, Coconino, Appellate (*somewhat unique*)

- <u>Every Third Year</u> – Cochise, La Paz, Yavapai, Santa Cruz, Navajo, Greenlee, Graham (*predominantly standard*)

Ranking by the Numbers

County Name	# Dedicated IT staff	Local Development?	# Projects Reported	Year Refreshed
Pima	depts	Y	63	2011
Maricopa	depts	Y	54	2010
Yuma	5	Y	27	2010
Appeals	5	Y	13	2010
Mohave	3.5	Y	26	2010
Pinal	3	Y	5	2011*
Gila	4	Y	6	2011*
Apache	1	Y	25	2011*
Coconino	1	Y	16	2011*
Cochise	1	N	14	2011*
La Paz	1	N	16	2010
Yavapai	1	N	15	2010
Santa Cruz	1	N	4	2011*
Navajo	0	N	9	2010
Greenlee	0	N	8	2010
Graham	0	N	5	2010

The Big Question

- What criteria do members favor for determining frequency?
  - Annual
  - Bi-annual
  - Every third year

Proposed Motion

- Continue current process and template for county IT strategic plans but specify separate frequency requirements according to tiers of size, unique needs, and volume of development activity, as presented.